From: rreno

To: Microsoft ATR

Date: 12/8/01 1:41pm

Subject: Microsoft Settlement

Please see attached letter regarding my comments relating to this case.

Respectfully, R L Reno

Robert L. Reno 11725 Laurelview Dr. Cincinnati, OH 45249

February 14, 2002

Attorney General John Ashcroft United States Department of Justice 950 Pennsylvania Avenue, NW Washington, DC 20530

Dear Mr. Ashcroft,

Thank you for working to negotiate the antitrust settlement with Microsoft. I am writing to express my support for this agreement and appreciation for your continued efforts to finalize this case. The general public, including many many businesses and myself, have benefited far more from Microsoft's substantial innovations than any minor damage we may have suffered due to alleged errors they may have made in trying to protect the essence of their proprietary products and their capability to innovate.

It's time we let them get on with the business of producing much needed new innovations that will help our country improve productivity and move our economy forward again. We should praise Microsoft for the huge contribution their products have made to our country's productivity and encourage them to develop new more powerful tools. It is not in our best interest for Microsoft to expend any more of their resources on litigation, State or Federal. If any errors in business practices were substantiated beyond all reasonable doubt, let them know what they were, expect them to make reasonable changes that don't deter their capability to innovate, and follow-up in a reasonable and appropriate manner. If such changes may hinder innovation, our laws both Federal and State need to be changed to avoid the potential for this result.

Please help make sure that myself and millions of other computer users will continue to benefit from the use of Microsoft's products and their capability to achieve innovation.

Sincerely,

Robert L Reno 513/489-1815